

Registration and cancellation terms for workshops at Kunsthalle Helsinki:

Booking a workshop

The workshop can be booked via the link found in the course description. Registration is binding and paid in full upon booking.

Payment methods

Payments made in Kunsthalle Helsinki's online store are processed by Holvi Payment Services. Means of payment include the most common online banking services (Finland), as well as Visa, Mastercard and Diners credit cards.

Workshop confirmation

After your registration and workshop payment, you will receive an automated confirmation e-mail with detailed information about the workshop. If for some reason you do not receive this confirmation, it may be due to a system error. In such cases, please contact us immediately via e-mail at asiakaspalvelu@taidehalli.fi so we can resolve the issue.

Changes

Changes to reservations are to be made in writing to the email address asiakaspalvelu@taidehalli.fi.

Conditions of cancellations for participants

Participation can be cancelled free of charge up until seven days before the start of a course. Cancellations must always be made in writing by e-mail to the address asiakaspalvelu@taidehalli.fi. No refunds are offered after the cancellation deadline, but the registrant can transfer their participation to another participant. We will withhold the full course fee for any workshop that has not been cancelled.

Cancellation conditions of the organising party

If the minimum number of participants has not been reached by one week before the starting date, the workshop shall be cancelled. In such cases, you will be informed by e-mail and refunded in full.

The organiser's right to changes

Kunsthalle Helsinki reserves the right to make changes due to force majeure, or other circumstance beyond Kunsthalle Helsinki's control.

Discounts

There are no discounts on the course fee.

Insurances

Kunsthalle Helsinki does not have insurance for accidents involving course participants. Each course participant must rely on their own insurance policies.